


<b>MANAGEMENT MANUAL</b>		
1.- POLICY AND OBJECTIVES	<b>Chapter: 1</b>	
	<b>Review: 0</b>	
	<b>Date: 01/07/2020</b>	
	<b>Page: 10</b>	

## 1.1. POLICY AND OBJECTIVES OF THE INTEGRATED MANAGEMENT SYSTEM

Management considers that the Quality Policy, and the environment is (are?) one of the cornerstones of the organisation, indispensable for the success of an open economy.

To achieve this it is necessary that the idea of Quality and Environment be present and that it be considered a primary and necessary objective at all levels of the organization, in all of its activities and decisions, covering:

- **The integration of all the company's departments, in other words, to achieve the active participation of all the personnel with the essential idea that quality, the environment, is not a thing of a few; it is up to everyone and together it is built up or destroyed.**
- **The commitment to comply with the legal requirements, regulations demanded by the government as well as the requirements demanded by the Clients or stakeholders and committing to continuously improve the efficiency of the integrated management system.**
- **Providing a framework of reference to establish and revise objectives, plans and proposed goals.**
- **Establishing necessary working procedures to achieve the required quality.**
- **Selecting suppliers, subcontractors, and establishing direct and constant contact with them that results in high quality of the product and services provided.**
- **I Providing training, on-the-job training and motivation of staff in the organisation.**
- **Seeking techniques and methods for the recovery of waste produced by the organisation that reduce its environmental impact on the surroundings.**
- **Reducing the consumption of natural resources, in our services as far as it is technically possible and economically viable.**
- **Minimising non-quality economic costs and unnecessary environmental costs.**