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COMMITMENT TO QUALITY AND SUSTAINABILITY

ALICEN, S.L. management considers that commitment to quality and sustainability is one of the cornerstones of the organization, indispensable for a successful open economy.

To achieve this it is necessary to keep this idea in mind and that it be considered a primary and necessary objective at all levels of the organization, in all of its activities and decisions, covering:

- **The integration of all the company's departments, in other words, to achieve the active participation of all the personnel with the essential idea that quality is not a thing of a few; it is up to everyone and together it is built or destroyed.**
- **The commitment to comply with the legal requirements, regulations, demands of the chain of custody in accordance with the PEFC scheme, as well as other commitments demanded by clients or stakeholders and committing to continuously improve in effectiveness and efficiency.**
- **Providing a framework of reference to establish and revise strategies, objectives, new goals and commitments.**
- **Establishing procedures and work methods which are necessary to achieve the required quality.**
- **Selecting suppliers that provide raw materials from forests responsibly and sustainably managed, establishing a direct and continued with them resulting in the high quality of the process, the product and the services provided.**
- **Contributing to the preservation of numerous ecosystems and biological diversity, and providing financial support to many rural communities and the origin of a highly important manufacturing industry, ensuring the occupational health and safety of our workforce not allowing discrimination on any grounds.**

- **Providing training, on-the-job training and motivation to the organisation's staff/workforce.**

This commitment is made known, disclosed and understood by the organization, reviewed at regular intervals for continuing suitability and available to the public.

*Date: November 1, 2018.
Signed by: Pedro Felipe Pinilla
General Director*